



S.K.R. GOVERNMENT DEGREE COLLEGE(WOMEN)
RAJAMAHENDRAVARAM(Estd.1968)

(Re-Accredited at B+Grade by NAAC, Affiliated to Adikavi Nannayya University)

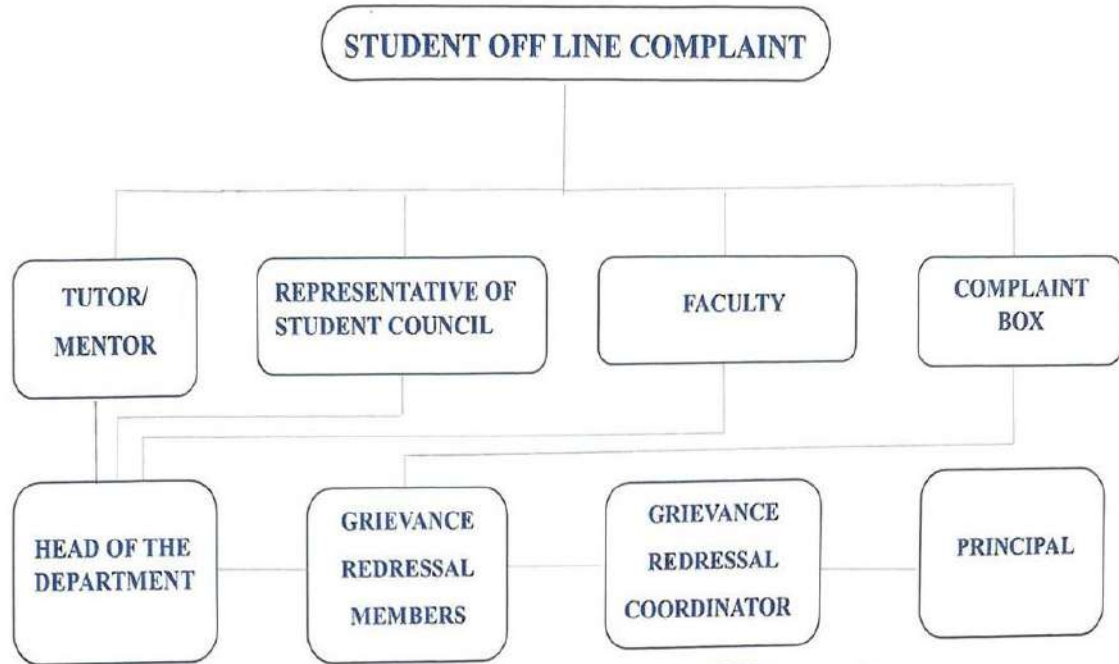


CRITERION-V

5.1 STUDENT SUPPORT

5.1.4 MECHANISM FOR THE SUBMISSION OF ONLINE/OFFLINE STUDENT GRIEVANCES

MECHANISM FOR SUBMISSION OF ONLINE/OFFLINE STUDENT'S GRIEVANCES



P. H.

PRINCIPAL
S.K.R. Government Degree College (Women)
RAJAMAHENDRAVARAM,
East Godavari Dist., Andhra Pradesh



SKR COLLEGE FOR WOMEN; RAJAMAHENDRAVARAM
Reaccredited NAAC B+Grade



GRIEVANCE AND REDRESSAL COMMITTEE

MECHANISM OF GRIEVANCE REDRESSAL:

The College has constituted a Grievance redressal Committee headed by the Head of the Institution as chairman and a diverse mix of faculty as committee members.

The complaint box was arranged at Principal's Chamber in the college. The student council will create awareness about this complaint boxes to the newly admitted students.


The Complaint box was opened at regular intervals to redress the student grievances. The grievances were treated with utmost confidentiality.

The committee members converge at regular intervals to analyse and resolve the grievances within next seven working days of receiving the formal grievance.

Grievances related to financial matters like fees will be considered only with the relevant documents.

The grievances regarding the loss of ID cards, cycle key, bank passbook, jewellery are announced immediately through public addressing system from the principal's chamber and they are return to the student after proper verification by the committee members.




PRINCIPAL
S.K.R. COLLEGE FOR WOMEN
HITHAKARINI SAMAJAM
Endowments Dept., Govt. of Andhra Pradesh
RAJAMAHENDRAVARAM



**S.K.R. GOVERNMENT DEGREE COLLEGE(WOMEN)
RAJAMAHENDRAVARAM(Estd.1968)**

(Re-Accredited at B+Grade by NAAC, Affiliated to Adikavi Nannayya University)



GRIEVANCE AND REDRESSAL COMMITTEE

MECHANISM OF GRIEVANCE REDRESSAL:

The College has constituted a Grievance redressal Committee headed by the Head of the Institution as chairman and a diverse mix of faculty as committee members.

The complaint box was arranged at Principal's Chamber in the college. The student council will create awareness about this complaint boxes to the newly admitted students.

The Complaint box was opened at regular intervals to redress the student grievances. The grievances were treated with utmost confidentiality.

The committee members converge at regular intervals to analyse and resolve the grievances within next seven working days of receiving the formal grievance.

Grievances related to financial matters like fees will be considered only with the relevant documents.

The grievances regarding the loss of ID cards, cycle key, bank passbook, jewellery are announced immediately through public addressing system from the principal's chamber and they are return to the student after proper verification by the committee members.




PRINCIPAL
S.K.R. Government Degree College (Women)
RAJAMAHENDRAVARAM,
East Godavari Dist., Andhra Pradesh

**MECHANISM FOR SUBMISSION OF OFFLINE STUDENT'S
GRIEVANCES-COMPLAINT BOX**

